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Abstract

At the turn of the century the higher education legislation and structure was reorganized in Finland. The number of universities was reduced by merging seven existing universities into three new universities. One of these new universities is the University of Eastern Finland, which was formed from the Universities of Joensuu and Kuopio. The merger process started in 2007 and during this time the quality management techniques have been utilized in the development of the administration system for the new university, one aim being to meet the standards of FINHEEC auditing. This article describes utilizing the existing quality know-how and the FINHEEC quality criteria to build a quality management system and how to utilize the auditing and other assessing techniques in reorganizing the management system of a new university. (HRK / Abstract übernommen)