

07.2.2026

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Title

Student feedback channels in Erasmus Mundus Joint Master Degrees: insights for international joint programmes / Rediet Tesfaye Abebe and Krisztina Ford

Publication year

2019

Source/Footnote

In: Quality in higher education. - 25 (2019) 1, S. 38 - 57

Inventory number

48284

Keywords

Austausch von Wissenschaftlern und Studenten ; SOCRATES ; Internationalität ; Mobilität

Abstract

This article explores the status of student feedback channels and the role of student representatives in the quality assurance and enhancement of Erasmus Mundus Joint Master Degree (EMJMD) programmes. It provides an analysis of 1941 open-ended survey responses, covering 87 EMJMD programmes and involving respondents of 129 nationalities. The findings indicate that students and alumni feel that they should be involved in shaping key aspects of their programmes. The results suggest that organisational culture, national policies and regulations bear little relevance to students, as their needs transcend borders and contexts. The study suggests that further harmonisation in internal quality assurance processes would be welcomed by students as they recognise good practice in eliciting student feedback. The empirical findings can be useful in providing policy makers and researchers with a snapshot of prevailing issues in student engagement in quality assurance in the context of international joint programmes. (HRK / Abstract übernommen)