

05.9.2025

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**Title**

Has external quality assurance actually improved quality in higher education over the course of 20 years of the "Quality Revolution"?

**Publication year**

2010

**Source/Footnote**

In: Quality in higher education. - 16 (2010) 2, S. 153 - 157

**Inventory number**

28479

**Abstract**

Ausland : Dänemark : Hochschulwesen allgemein ; Qualitätssicherung

**Signature**

At the beginning of the last 20 years so-called 'quality revolution' it was expected from most of the established national quality agencies that internal quality systems and the development of an internal quality culture would emerge automatically in the