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Abstract

This report extends and updates a 1996 paper on departmental planning of workload for academics in UK universities. Categories of workload planning system can be discerned by introducing a set of differentiating dimensions. Using this taxonomy the situation in departments in a (pre-1992) UK university is explored via case study and survey. The study finds a high degree of variety and limited reliance on formal workload planning systems. The question of whether these systems are effective is considered and leads on to identifying key criteria for effective systems. Increased environmental pressures are driving departments to confront workload planning in a more rigorous and effective manner. (HRK / Abstract übernommen)