

HRK German Rectors' Conference
The Voice of the Universities

DAAD Deutscher Akademischer Austausch Dienst
German Academic Exchange Service

Q^m The Quality Management Project



Developing Equivalent QA Mechanisms: The role of QA Manuals and Human Resource Development

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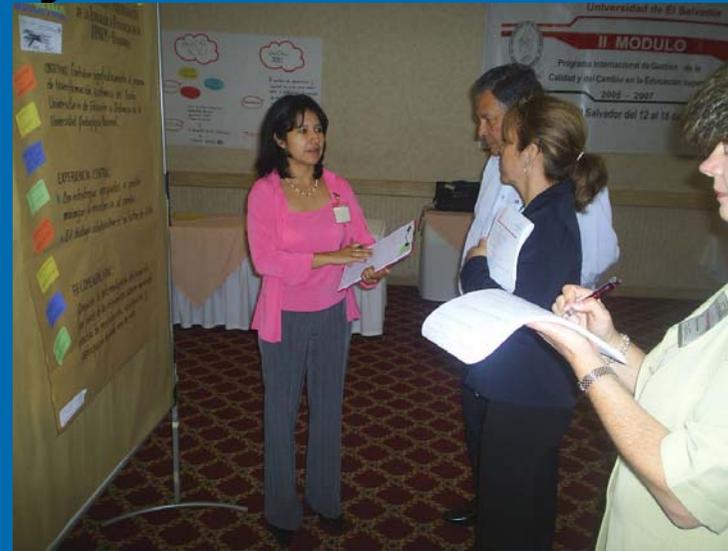
Instruments to Promote QA Understanding

- Conferences on general topics of QA
- Regional technical committees to promote QA processes
- National and regional workshops
- Long term courses
- Guidelines for evaluation, accreditation and management processes



Training of Key Actors

- Regional and inter regional team work
- Collaboration of international experts
- Participative methodologies
- Sharing good practices
- Appropriate moderation



Selection of appropriate participants

- Key actors in the universities with support of the authorities
- International and diverse composition of groups
- Personal commitment toward QA processes
- Willingness to share personal and institutional experiences on QA



Effective and Sustainable Human Development Processes

- Institutional, national and international workshops
- Regional and national conferences
- Long term courses:
 - general inputs
 - personal projects
 - collegial collaboration
 - follow up
- National courses organised and supported by alumnae of long term courses



Conditions for Regional Cooperation

- Participants must be able to
 - Recognize academic capabilities of others
 - Learn from other's experiences
 - Share and collaborate
 - Commit themselves towards QA processes in the region
 - Promote team work as a base to construct new knowledge on QA



Organisation of Regional Cooperation

- Regional organisations must be established
- National collaboration
- Academic and technical support from universities
- Commitment of authorities from different entities
- Commitment of key actors of the processes
- Thrust from cooperation agencies





Thanks



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